

# Complaining: składanie reklamacji

## Przydatne zwroty

- I have a complaint to make. ...
- I'm sorry to say this but...
- I'm afraid I've got a complaint about...
- I'm afraid there is a problem with...
- Excuse me but there is a problem about...
- I want to complain about...
- I'm angry about...

## Complaint and Request.

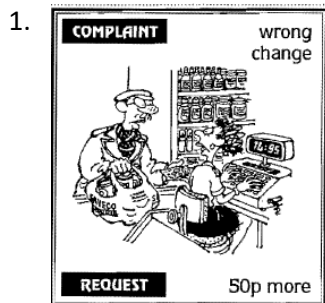
Look at the cards and write short dialogues according to the example.

e.g.



- A:** Excuse me! I'm afraid my soup is cold.
- B:** I'm very (*awfully, terribly, really*) sorry, madam (*sir*).
- A:** That's all right (*OK*), but could you bring me another bowl, please?
- B:** Certainly, madam.

## Złóż zażalenie i zareaguj



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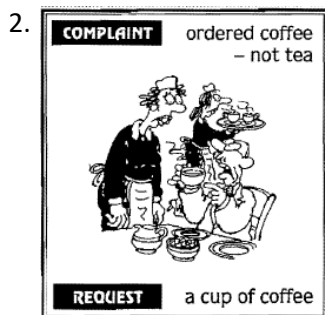
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3. Wypisz 3 inne zażalenia, które występują najczęściej w restauracji i napisz dialog

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